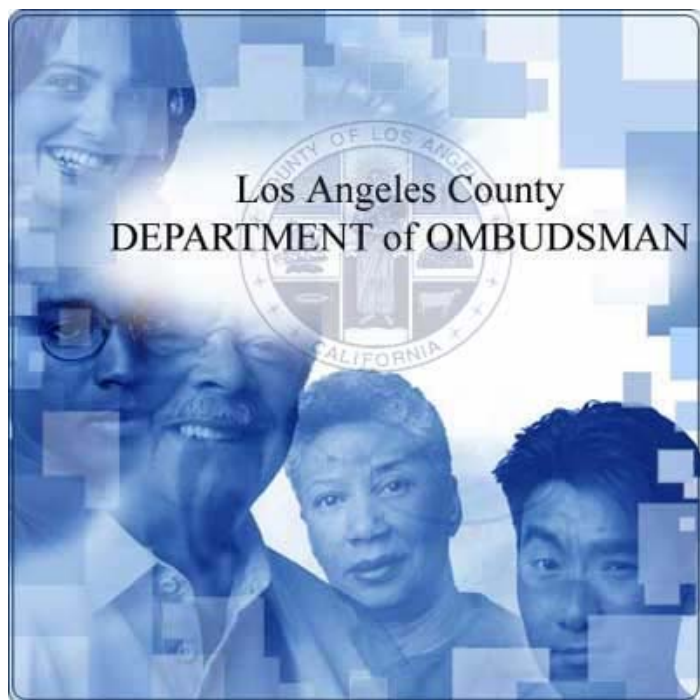


The Department of Ombudsman is a neutral independent department serving the people of Los Angeles County.



Website - [Http://ombudsman.co.la.ca.us](http://ombudsman.co.la.ca.us) E-mail - ombudla@bos.co.la.ca.us



Our goal is to ensure that a thorough and complete investigation is conducted of concerns and complaints involving the Sheriff's Department, Office of Public Safety or any other entity as directed by the Board of Supervisors. We seek to handle these inquiries in a timely manner and support open lines of communication by all parties. All matters discussed with the Department of the Ombudsman are confidential.

PROCESS OF A CITIZEN'S COMPLAINT



A complaint can be made by the aggrieved party, a friend, a family member or any third person who witnessed the incident. A complaint can be made in person, by telephone, e-mail, by fax, or in writing.

**Department of Ombudsman
(800) 801-0030**

The Department of Ombudsman assists individuals who have filed complaints against Los Angeles County Sheriff's Department or Office of Public Safety personnel and are dissatisfied with the results of the subsequent investigation. Should an individual be notified that a complaint was not sustained or unfounded and he or she believes the investigation was incomplete, or relevant facts were not considered, the person may contact the Ombudsman.

A complaint may be filed at any Sheriff's facility in person, by mail or over the phone. When filing a complaint at a Sheriff's facility, the complainant may ask for the Watch Commander. Individuals not wishing to go to a Sheriff's facility may contact:
(800) 698-TALK or Fax: **(323) 728-0186**

To file a complaint regarding the **Office of Public Safety**, you may contact the Office of Public Safety Internal Affairs Unit at:
(562) 940 - 8376 or Fax: **(562) 401- 0173**
E-mail: ops@co.la.ca.us